

**Mitsubishi Electric US, Inc., Elevator and Escalator Division Celebrates
40 Years of *Quality in Motion* in the United States**

CYPRESS, Calif., September 29, 2025 – The Elevator and Escalator Division of Mitsubishi Electric US, Inc., (Mitsubishi Electric), headquartered in Cypress, California, proudly commemorates 40 years of service in the United States, marking four decades of innovation, quality, and customer-first excellence in vertical transportation.

Since entering the U.S. market in 1985, Mitsubishi Electric US, Inc., has grown from a single-office operation to a trusted name in elevator and escalator systems nationwide. Today, the company supports major metropolitan markets across the country, providing state-of-the-art elevator and escalator solutions for high-profile commercial buildings, transit centers, hospitality properties, and mixed-use developments.

“Reaching 40 years in the U.S. is a testament to our people, our partners, and our unwavering commitment to quality, reliability, and engineering excellence,” said Erik Zommers, senior vice president and general manager of Mitsubishi Electric US, Inc., Elevator and Escalator Division. “We’re not just celebrating the passage of time - we’re celebrating the trust we’ve earned from our customers and the impact we’ve made on the cities we serve.”

To honor this milestone, Mitsubishi Electric is hosting a 4 day-long celebration for its employees across the U.S., both virtually and in-person, with daily themes, keynote speakers and messages from the division’s earliest U.S. team members. Employees are invited to share memories, vision statements, and legacy milestones that reflect on the past while looking toward the future.

Mitsubishi Electric elevator and escalator units installed across the United States have a nearly 100% customer retention rate. The company continues to focus on advanced technology, premium ride comfort, and preventative maintenance. Mitsubishi Electric is the only manufacturer in the world to offer spiral (curved) escalators, showcasing engineering artistry alongside functionality. The company is also known for its iconic “nickel test,” a demonstration of ride smoothness where a nickel placed on the floor of the elevator remains perfectly upright during travel- underscoring the brand’s commitment to quality and precision.

ELEVATORS & ESCALATORS

In addition, Mitsubishi Electric's equipment is celebrated for industry-leading reliability, averaging a failure rate of less than one callback per elevator per year - a testament to both innovation and ongoing service excellence.

Looking ahead, Mitsubishi Electric remains committed to delivering smarter, safer, and more sustainable solutions that transport the riding public efficiently and reliably- now and for generations to come.

Mitsubishi Electric US, Inc. Elevator and Escalator Division office locations include Cypress (Calif.), Oakland (Calif.), San Francisco, San Diego, Seattle, Honolulu, Las Vegas, Chicago, Dallas, Nashville, Tampa (Fla.), Boston, Washington, DC, and Miami.

For more information about Mitsubishi Electric elevators and escalators, www.MitsubishiElevator.com.

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About Mitsubishi Electric US, Inc. Elevator and Escalator Division

Headquartered in Cypress, California, Mitsubishi Electric US, Inc. Elevators and Escalators Division sells, installs, modernizes and services elevators and escalators. The division is recognized as an industry leader in product quality, reliability, and preventive maintenance programs. "Quality in motion" is inherent in the division's best in class products and people. Quality is at the division's core. The products differentiate themselves through the smooth ride, leading edge technology and unmatched reliability. The commitment continues over the life of the product through the division's intensive service program that maximizes uptime of vertical transportation. Additional information is available at <https://www.mitsubishielevator.com>/or 714-220-4700.

In addition to elevators and escalators, [Mitsubishi Electric US group companies](#)' principal businesses include cooling and heating products, semiconductor devices, automotive electrical components, factory automation products and services, electric utility products and large-scale video displays for stadiums and arenas. Mitsubishi Electric US group companies have 38 locations throughout North America with approximately 4,000 employees.

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