Regular cleaning of all surfaces is recommended, but special attention should be paid to areas that passengers come into contact with most — including handrails and fixtures. These areas should be cleaned frequently.

Elevators

**General metallic surfaces (ex. brushed or hairline finish)**
- Wipe with water and mild detergent. Apply indirectly with soft cloth and wipe (apply to cloth and then wipe with cloth). For special metal finishes, please consult vendor for specialized cleaning advice.

**Painted metallic surfaces**
- Use warm water and mild detergent. Rinse with clean, warm water and wipe dry with soft cloth.
- **Note:** Avoid the use of harsh, alkaline detergents, cleaning fluids and solvents with oil bases that will harm the finished surfaces of paints and metals.

**Pushbutton fixtures**
- Wipe with mild detergent. Apply indirectly with soft cloth and wipe (apply to cloth and then wipe with cloth). Do not allow water to come into contact with any electrical component.

**Touchscreen fixture screens**
- Wipe with solution comprised of 70% rubbing alcohol and 30% water. Apply indirectly with soft cloth and wipe (apply to cloth and then wipe with cloth).
- Dry surfaces thoroughly to avoid pooling of the liquids.
- **CAUTION:** Do not use Hydrogen Peroxide Solution; as the solution could damage the screen.

**General notes regarding elevator cleaning:**
- Do not attempt cleaning doors while elevator is in operation.
- If any unusual conditions or broken equipment occurs, notify your service company immediately.
- Do not use excessive water or allow water to drip down onto button or signal fixtures or into the hoistway or pit area when cleaning elevator. Take care to avoid creating a slip hazard on the elevator floor or entry way. Make sure that the floors are dry when done.
- Please utilize appropriate PPE (i.e. mask, gloves, etc.) as recommended for your safety.

For additional information, please contact the Center for Disease Control and Prevention (www.cdc.gov) and the National Elevator Industry, Inc. (www.neii.com).

*Please remember to follow manufacturers’ specific guidelines where they may differ from the above.*
Regular cleaning of all surfaces is recommended, but special attention should be paid to areas that passengers come into contact with most — including handrails and fixtures. These areas should be cleaned frequently.

Escalators

Handrail
- It is necessary to regularly clean handrails to maintain them in proper operating and sanitary conditions.
- Hygienic care: Use a damp cloth with warm water and mild detergent applying (1) part detergent to no less than (10) parts water to clean the handrail. Wipe using anti-stat cleaning cloth.
- Chewing gum, grease, etc.: Use damp a cheese cloth with one (1) part detergent to no less than ten (10) parts water to remove substances.
- Disinfectant: Use (1) part chlorine bleach to (50) parts water. Apply to anti-static cleaning cloth and wipe in one direction and then remove solution with a tightly wrung damp cloth.

Skirt guards
- Wipe with a damp, soft cloth and dry.
- Apply a thin layer of silicon emulsion or silicon spray to reduce friction; allow silicone to dry and buff with soft cloth.

IMPORTANT NOTE: Do not attempt to clean skirt guards while unit is running. Ensure that water does not spill onto step, floorplate or any electrical components.

General notes regarding escalator cleaning:
- Please note that spilling fluids or silicon on the escalator step or walk on plate, will create a high slipping hazard; take caution and ensure all surfaces are cleaned, dry and the slip hazard is promptly removed.
- Do not attempt cleaning of any portions of escalators while units are running.
- Normal accepted cleaning methods can be used to clean remaining portions of external equipment.
- If any unusual conditions or broken equipment occurs, notify your service company immediately.
- Do not use excessive water or allow water to drip down into the escalator.
- Please utilize appropriate PPE (i.e. mask, gloves, etc.) as recommended for your safety.

For additional information, please contact the Center for Disease Control and Prevention (www.cdc.gov) and the National Elevator Industry, Inc. (www.neii.com).

*Please remember to follow manufacturers’ specific guidelines where they may differ from the above.