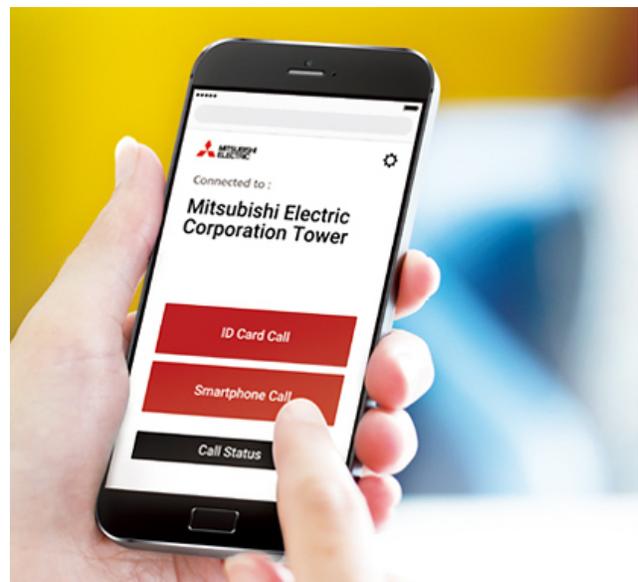


Mitsubishi Electric US, Inc. Introduces “Touch Free” Elevator Call System Smartphone Application

CYPRESS, Calif., May 11, 2020 – The Elevator & Escalator Division of Mitsubishi Electric US, Inc., headquartered in Cypress, California, introduces an elevator call system application for smartphones.

In this era of COVID-19, touch-free call interface with elevators can protect passengers and make them more comfortable. The smartphone application is designed for users to have a more personalized, seamless experience with elevators that are equipped with the Mitsubishi Electric Sigma AI 2200C Destination Oriented Allocation System (DOAS®). With the application, users who have passed their entrance security checkpoint have the ability to call an elevator remotely from anywhere in the building, utilizing an intuitive, user-friendly interface. The application displays the user’s assigned elevator, its current status and alerts the passenger as the elevator car approaches to assist in touch-free, smooth boarding.



The application offers increased convenience and mobility through innovative features such as:

- ID Card Call – allows users to sync their security-issued ID cards to call an elevator directly to their office floor upon swiping for entry into the building
- Smartphone Call – provides users with the option to call an elevator from anywhere in the building and set both the arrival and destination floors in advance
- Call Status – tracks the status of the users’ assigned elevator in real time and sends a notification alert to their smartphone upon its arrival

The system is equivalent to holding the elevator controls in the palm of your hand, and eliminates the need to directly interact with the elevator fixtures, providing additional health benefits. Users can also set a default call mode for specific needs, for example, to request cars that are wheelchair accessible.

“Our goal at Mitsubishi Electric is always to provide quality and convenience to the user,” said Chris Cole, national sales and marketing manager, Mitsubishi Electric US, Inc., Elevator & Escalator Division. “Especially these days, it’s important to be able to offer solutions to building owners that keeps passengers from having to touch common surfaces. We work diligently to create products that set us apart and respond to changing user needs, and anticipate a positive response to our latest innovation.”

The smartphone application is designed to be customizable based on individual user needs. Default settings selected upon application download can be easily changed by the user as needs change. The Elevator Call System application is available now – please contact your local Mitsubishi Electric sales representative.

For more information about Mitsubishi Electric elevators and escalators, visit www.MitsubishiElevator.com.

###

About Mitsubishi Electric US, Inc. Elevator & Escalator Division

Headquartered in Cypress, California, Mitsubishi Electric US, Inc. Elevator and Escalator Division sells, installs, modernizes and services elevators and escalators. The division is recognized as an industry leader in product quality, reliability, and preventive maintenance programs. “Quality in motion” is inherent in the division’s best in class products and people. Quality is at the division’s core. The products differentiate themselves through the smooth ride, leading edge technology and unmatched reliability. The commitment continues over the life of the product through the division’s intensive service program that maximizes uptime of vertical transportation. Additional information is available at www.MitsubishiElevator.com or 714/220-4700.

In addition to elevators and escalators, [Mitsubishi Electric US group companies](#)’ principal businesses include cooling and heating products, semiconductor devices, automotive electrical components, factory automation products and services, electric utility products and large-scale video displays for stadiums and arenas. Mitsubishi Electric US group companies have 38 locations throughout North America with approximately 4,000 employees.

Media Contact:

Katie Sikorski, LMO
katiesikorski@lmo.com | 703-666-8447

MITEED/0